

## Humanitarian Accountability Partnership

*"making humanitarian action accountable to beneficiaries"*

### **Acknowledgements and contributions**

The drafting of the HAP Humanitarian Accountability and Quality Management Standard (2007) and of the subsequent Implementation Guide to the Standard have drawn on a wide and diverse group of stakeholders, all committed to promoting and strengthening accountability to people affected by disasters. Each step followed in the development of the HAP Standard followed internationally recognised principles:

#### **The principles for creating the Standard are:**

**1. Consensus: the views of all those interested should be taken into account.** In July 2005, HAP invited identified stakeholders to participate in the consultation and development of the Standard and its Guide. The table below captures who was involved.

<b>Stakeholders</b>	<b>No.</b>
Individuals	232
Beneficiary representatives	8
Agencies/organisations	122
Quality initiatives	12
UN agencies	7
Donors	10
No. of countries	45
Agency staff consulted	50
Beneficiaries consulted	46

**2. Sector-wide: the Standard should seek international/global solution for humanitarian accountability and quality management.** Although HAP was mandated to create the Standard initially for its own members, it was recognised that there was a need for such a standard for the humanitarian sector as a whole – hence the consultations, workshops, and reference group input from the wider sector. Information regarding each stage of the development process was regularly posted on the HAP website and sent to the Reference Group.

**3. Voluntary: involvement at all stages of development of the Standard should be voluntary.** The application for certification against the Standard is also voluntary. The main driving force has always been to strengthen accountability and quality management to our primary stakeholder (people affected by disasters) coupled with the interest and professionalism of the sector.

#### **Structure of the consultation process**

Management of the Standard development was undertaken by the **Editorial Steering Committee**, which was divided into two sections:

##### ***Management team***

Standards Development Manager and Co-author: Sheryl Haw

HAP Executive Director and Co-author: Nicholas Stockton

HAP Programme Advisor: Zia Choudhury

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HAP Researcher: Jennifer Birdsall

HAP Communications Manager: Andrew Lawday

Contributor: Asmita Naik

### ***Advisory team***

Drawn from HAP staff, HAP members, disaster survivors, and quality initiatives:

Alex Jacobs – MANGO	Dr. Chol Obuongo – disaster survivor, South Sudan	Jock Baker – CARE International
Alison Joyner – The Sphere Project	Dr. Majed Nassar – disaster survivor, Palestine	Mamadou Ndiaye – OFADEC
Amineh Starvidis – disaster survivor, Palestine	Dr. Salim Bahramand – disaster survivor, Afghanistan	Marcus Oxley – Tearfund UK
Basil Lucima – HAP Sudan	Dr. Yasamin Yousofzai – disaster survivor, Afghanistan	Nelly Badaru – disaster survivor, Uganda
Branka Mraovic – disaster survivor, Serbia	Elena Tiffert-Vaughan – Medical Aid for Palestinians	Peter Klansoe – Danish Refugee Council
Clare Smith – CARE International	Emmanuel Minari – HAP	Robert Schofield – Medair
David Bainbridge – Tearfund UK	Ivan Scott – Oxfam GB	Ton van Zutphen – World Vision International

### **HAP members**

HAP members provided feedback and platforms for trials and field tests of the Standard, hosting workshops and carrying out self-assessments. Several members provided examples of good practice and, in some cases, tools that are included in the Guide.

#### ***Full members***

The Australian Council for International Development (ACFID); CAFOD; CARE International; Christian Aid; Concern Worldwide, DanChurchAid (DCA); Danish Refugee Council (DRC); Medical Aid for Palestinians (MAP); Medair; MERCY Malaysia; Norwegian Refugee Council (NRC); OFADEC; Oxfam GB; Save the Children UK; Tearfund UK; Women's Commission for Refugee Women and Children (WCRWC); World Vision International (WVI)

#### ***Associate members***

DANIDA; DFID; MANGO; SIDA.

#### **Quality initiatives**

HAP has tried to involve all interested stakeholders and, in particular, has recognised the importance of drawing on the expertise and insight of many quality and accountability initiatives, including: The Emergency Capacity Building Project; The Sphere Project; People In Aid; MANGO; Transparency International; ALNAP; One World Trust; Group URD; SCHR; IASC; GlobalScale, AccountAbility.

#### **Donors**

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It has continued to be encouraging that donors are demonstrated an ongoing interest in strengthening accountability to people affected by disasters. HAP would like to recognise the commitment of our donors who not only contributed financially but who also engaged in the Reference Group: AusAid/ACFID; DfID; IrishAid; DANIDA; SIDA; Netherlands MFA; Ford Foundation; SDC; Oxfam GB; ECB; CARE International.

### **Reference group**

The Reference Group was drawn from a wide and diverse group of individuals, based in the following organisations:

ACBAR	CORD	Medair Kenya	UN-HCR
AccountAbility	Danida	Mercy Corps	UN-OCHA
ACF	DARA International	MERCY Malaysia	UN-UNICEF
Action Aid	Development Cooperation Ireland (DCI)	MFA	UN-UNICEF / EMOPS
ADRA	DfID / CHASE	NRC	UN-WFP
The Australian Council for International Development (ACFID)	DRC	OFADEC	UN-WHO
Aid World ICT	DRC Serbia	One World Trust	VBNK
Al Manar	D-Trac	OSCE Parliamentary Assembly	VIVA
ALNAP	The Emergency Capacity Building Project (ECB)	Oxfam Bangladesh	VOICE
American Red Cross	ECHO SE Asia	Oxfam DRC	VSNL
American Refugee Care	ECHO Sri Lanka	Oxfam GB	WCRWC
Amnesty International	Emma Ltd	Oxfam East Asia (Thailand)	World Bank
AusAid	EU-CORD	Oxfam Indonesia	World Council of Churches
Beyond Borders	FHI Mozambique	Oxfam Liberia	World Relief
Bioforce	Ford Foundation	Oxfam Solidarité Belgique	World Vision Cambodia
British Red Cross	Glemminge	Oxfam South Africa	World Vision Colombia
BushProof	Global Scale	Oxfam Sri Lanka	World Vision International
CAFOD	Group URD	Oxfam USA	World Vision Kenya

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CARE Australia	Handicap International	Oxfam Viet Nam	World Vision South Africa
CARE Bangladesh	HAP International	NRC	World Vision Sri Lanka
CARE Cambodia	HEI	People In Aid	World Vision USA
CARE Indonesia	HelpAge International	Save the Children UK	WS
CARE International	Humanitarian Policy Group - ODI	SCF UK Senegal	WSP
CARE Kenya	Humanitarian Times	SCF UK Sri Lanka	ZOA
CARE Laos	IAS	SCHR	
CARE Philippines	IASC	SDC	
CARE Sierra Leone	ICVA	Serbian Refugee Council	
CARE UK	IFRC	Shelter Centre	
CARE USA	IIHL	SIDA	
Caritas Australia	InterAction	The Sphere Project	
Channel Research	Irish Aid	Swiss Peace	
Christian Aid	IRC Kenya	Tearfund UK	
Christian Children's Fund	Islamic Relief	Terre des Hommes CH	
Colombia University	MANGO	The Leprosy Mission	
Concern	Medical Aid for Palestinians (MAP)	Transparency International	
Concern Cambodia	Medair	Tufts University	

### **Thanks**

HAP would like to thank everyone who participated in the drafting of the Standard and Guide. It has been both an inspiring and a humbling process, in which we recognise how much insight has been gained, how much progress has been made, and how much good work is being done around the world in humanitarian aid provision. The resulting Standard and Guide are really yours, as they represent what we together have identified as mission-critical to ensuring that we have a humanitarian system that champions the rights and dignity of people affected by disaster. We believe that compliance with the HAP Standard will ensure a humanitarian sector with a trusted, transparent, and accessible accountability framework that is relevant and meaningful for all.

We would have liked to mention each person and agency who participated in drafting the standard by name here, but recognise that the list would take up many pages, so we have therefore provided a full list on the HAP website: [www.hapinternational.org](http://www.hapinternational.org)